



Timothy D. Lucey, DO

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Fernandina Beach, FL 32034

What to Expect

For your first visit, you need to arrive 15 minutes prior to your scheduled appointment time. There may be additional paperwork for you to complete. If you are unable to complete this paperwork on your own, we recommend that you bring a family member or friend to assist you.

In preparation for your initial evaluation with our office, we ask that you bring the following items to your first appointment:

- The completed "New Patient Packet" that is attached for your convenience.
- Your insurance card(s) and a photo ID
- **A list of all medications you are currently taking**
- Any pertinent medical records, specifically imaging reports (MRI's, CT's), test results, etc.
- If you have an insurance plan requiring a referral / authorization, please bring a copy. This can be obtained through your primary care physician.

You will receive a courtesy call from our office to confirm your appointment. If we are not able to reach you, then you must call the office to verbally confirm you will be at your appointment. If you do not confirm your appointment by 2PM the day before you are scheduled, you will forfeit your appointment opportunity and another patient in need of care will be scheduled in your place.

Co-pays are due at the time services are rendered. For your convenience we accept the following methods of payment: Cash, personal checks, Visa, Mastercard and Discover.

Please feel free to contact our office at any time with questions or concerns.

Ph: 904-277-3311

Fax: 904-277-3343

Your Appointment Date: _____ **Time:** _____

- *Please note that while every attempt is made to ensure prompt appointment times for all patients, there may be instances where the doctor may need to spend unexpected additional time with another patient, thereby causing a delay in your appointment time. We look forward to participating in your care and well-being.*

NOTE: IF YOU ARE MORE THAN 15 MINUTES LATE, YOUR APPOINTMENT WILL BE RESCHEDULED AND A \$100 FEE WILL BE CHARGED.