

TESTING & IMAGING DIRECTIONS

If Dr. Lucey has ordered testing of any kind for you, the process is as follows:

The Referrals Specialist will have to wait for Dr. Lucey to dictate and finalize the office notes from your office visit. We will then have to verify coverage and obtain authorization through your insurance company and send the orders to the facility that has been chosen to complete your testing/imaging.

If you are claustrophobic and require testing/imaging at an open facility please let our Referrals Specialist know when you check out so that accommodations can be made.

This process can take up to a week to be completed. Please be patient and understanding while you are waiting to be contacted for testing/imaging. If you have not heard from the selected facility within a week from your appointment, please contact our office and we will check on the status of your orders. We ask that you are mindful of the fact that we have numerous patients who are undergoing the same process. Our office strives to provide the best possible care for each and every one of our patients so your patience and understanding in this process is greatly appreciated.

Once testing, imaging **OR** lab work is completed, our office will have Dr. Lucey review them. If the results are urgent you will receive a call from our office as soon as possible. If the results are within normal limits they will be discussed on your follow up visit. We are not able to discuss results over the phone.

If you have any questions or concerns, feel free to contact our office at 904-277-3311.

Thank you,

Office Staff

***Our office will perform all efforts to get your testing/imaging approved through your insurance company. Due to the high volume of patients and numerous emergencies at the hospital, if a peer-to-peer review is needed by your insurance company in order to attempt to obtain an approval, Dr. Lucey will not be able to accommodate this request. We apologize for any inconvenience this may cause.